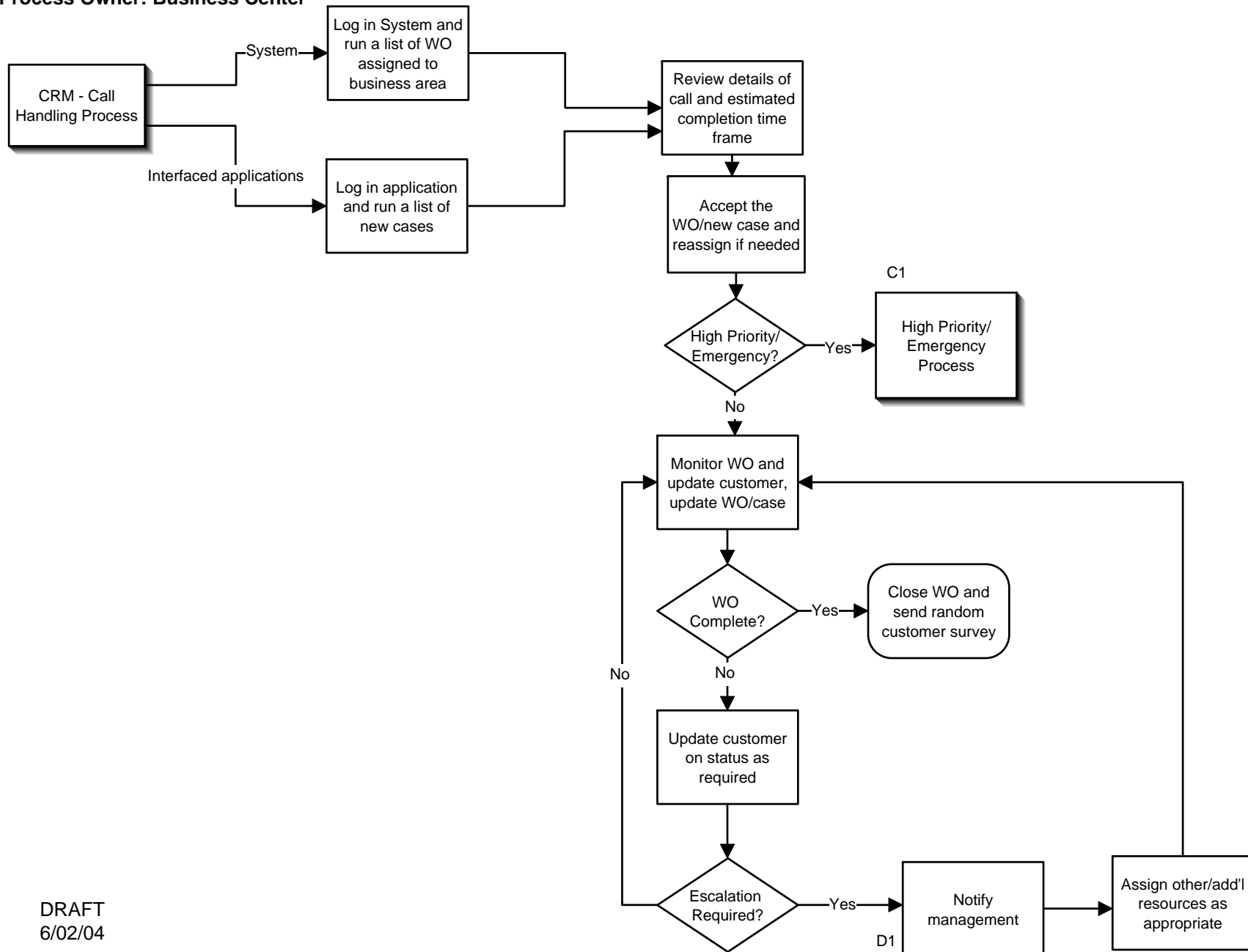


CRM - Escalation and Notification Process

D

Process Owner: Business Center



DRAFT
6/02/04